



Update for Families March 18, 2022

Luther Home Personal Care Home continues to be in **COVID-19 Outbreak** that was declared on March 7, 2022.

As of today there are thirty (30) Residents who are positive for COVID-19 in Luther Home. Fortunately, fifteen (15) Residents have recovered. All families of COVID positive Residents have been contacted and provided updates as to the progress of their loved one's condition. The majority of Residents continue to experience mild symptoms.

During this outbreak, thirty (30) Staff Members have also so far tested positive for COVID-19. Sixteen (16) of those Staff have returned to work. The absence of so many Staff has proven to be a major challenge. While we have now stabilized our staffing numbers; work volumes continue to be very high due to all of the additional duties associated with managing the outbreak. All of our Staff have done wonderful work keeping our Residents safe, well-cared for, fed, hydrated and entertained.

I would like to thank and acknowledge all of our Staff and Physicians for their dedication and perseverance in this unprecedented and uncertain time. It is truly humbling to work with such fine people and to be part of such a gracious and giving team.

We have approached specific Designated Family Visitors to come into Luther Home to help us feed certain Residents over supper. A number have accepted and this has helped immensely. Thank you to those family members for their help!

All Resident have either been isolated (for COVID positive) or quarantined (for all others) in their rooms to prevent further spread of the virus and to protect those who are well. Our plan is to allow the COVID-recovered Residents to leave their rooms next week as their risk to contract and spread the virus has passed.



Residents and close contacts of positive Residents have been and will continue to be swabbed and tested as necessary. All of the Residents have been tested at least once.

We will continue to monitor and test all Residents and Staff for the presence of COVID-19. If there is a change in our outbreak status we will notify all families and stakeholders with those changes.

We appreciate your concern for your loved one. Our priority at this time is the care and well being of our Residents. If you have any questions or inquiries regarding this Outbreak please call our dedicated phone number (431) 336 1882. Remarkably, the Residents remain in good spirits and continue to be medically stable.

Your patience and understanding are appreciated as we work through this difficult period. We will get through this!

Keith Bytheway
Chief Executive Officer