



Update for Families January 31, 2022

While Luther Home Personal Care Home continues to be in a Mixed COVID-19 and Common Cold Outbreak, it appears we have contained the spread of these pathogens within both our Resident and Staff populations. We hope to be able to declare that the current Mixed Outbreak at Luther Home will be over later this week.

These developments have made it possible to begin the return to pre-Omicron activities for Residents and their family members/loved ones at Luther Home.

Effective tomorrow, February 1, 2022, visitation opportunities will return in a graduated and measured manner. This will begin with Designated Family Visitors having the option to visit with Residents in the Visitation Pod during scheduled, time limited visits. We will closely monitor this initial return to visitation and those results, combined with the current level of community transmission, will determine how quickly we can gradually return to a full visitation schedule that will ultimately include General Visitors and In-room Visitation.

The following safe visitation practices for Pod Visits will be in place to reduce the risk to our Residents. These protocols continue to follow Public Health guidelines and include:

1. One visitor per visit.
2. Health screening of all visitors prior to every visit.
3. Hand Hygiene.
4. PPE use including a clean medical face mask and eye protection (both to be provided by Luther Home).
5. Physical Distancing.
6. No food or drink allowed during visits or in the pod. Care packages for Residents will be accepted and distributed as per current practice.
7. There will be no bathrooms available, so please make the appropriate accommodations prior to the visit.



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Designated Family Pod Visits require a scheduled appointment and can only be booked by phone or text at **(431) 336 1882** during regular office hours (Mon-Fri 9am-4pm). Please do not call the main Luther Home telephone number to book a Pod Visit.

Once again, your patience and understanding are appreciated as we navigate the ebbs and flows of this latest pandemic wave and the guidelines associated with localized COVID-19 Outbreaks.

Sincerely,

Keith Bytheway
Chief Executive Officer